

# Co-location Services

Do you want to enjoy a Significant reduction in the cost of Maintaining and Supporting your Infrastructure?

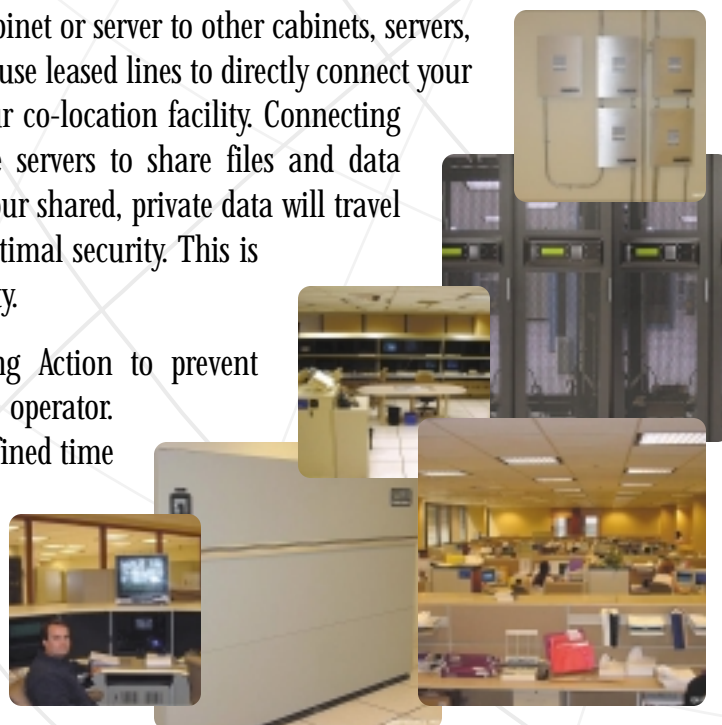
**Quiettouch Inc. provides the answer as the preferred businesses outsource location.** Quiettouch Inc. recognizes the major step organizations face in outsourcing and co-locating their IT Infrastructure. It requires careful review of IT processes, and the benefits/risks associated with the evaluation of co-location services.

Our Co-location services encompass: the usage of space in our state of the art Data Centre facility, security, staged alarms and alerting, cross-connects, and connectivity to your end clients and places of business.

All of our Co-location Facilities are monitored and staffed 24 hours a day, 7 days a week, with escorted access granted at anytime. Onsite surveillance, Biometric measures and key card access assures you that only authorized personnel will be allowed to enter onto the co-location floor or view your servers.

Quiettouch Inc. offers cross connects from your cabinet or server to other cabinets, servers, and carriers. Connecting to a carrier allows you to use leased lines to directly connect your customers, or your office to your equipment in our co-location facility. Connecting between cabinets allows customers with multiple servers to share files and data without having to do it over the public Internet. Your shared, private data will travel through a secure, private network assuring you optimal security. This is essentially creating your own LAN within our facility.

Quiettouch Inc. uses Alarm Escalation Reporting Action to prevent important alarms from being overlooked by the operator. Therefore all alarms are acknowledged before a defined time period. (continued)



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- Raised Floors
- Individually locked cabinets
- Conditioned and back-up power
- Custom designed video surveillance
- Card keyed doors and Biometric based onsite security measures ( Iris Scan )
- Carrier Neutral, allowing choice of long haul service from leading industry providers
- Redundant Direct connectivity to Carrier Central Offices
- Multiple Network Facility building entrance points
- Direct Interconnect facilities and private connections with major ISP and Tier 1 providers
- Fully separate building riser paths to QTI Data Centre
- Redundant Backbone Network using multiple high speed Optical Carrier OC/3's
- QTI WEBCare for online ticket and report review
- HP OpenView ITIL Helpdesk Service Operation

